

April 1, 2022

Guided Worksheet - Video 1: Hershey Kiss Process

Identify the Process Steps

**STEP 1: Milk is delivered and stored in special silos**

**STEP 2: Milk is combined with sugar then condensed**

**STEP 3: Cocoa powder is added to the mix**

**STEP 4: The mixture goes to the Conche where it is refined to a smooth, creamy texture**

**STEP 5: Chocolate is pumped to the Kisses depositing room**

**STEP 6: The Kisses are deposited onto a large conveyor belt that takes them into a cooling tunnel**

**STEP 7: The Kisses exit the cooling tunnels and head to wrapping machines, where they are wrapped at high speed**

**STEP 8: Kisses move to the sorting machines, where they are bagged and sent to get boxed**

**STEP 9: Kisses are boxed and shipped off to stores around the country**

**STEP 10:**